Revenue: \$ 36.712.754 Grant revenue 611,269 Project income/client co-pay 1,344,783 Local income 1,997,009 Tax levy 73,929 Other income \$ 40,739,744 Total revenue **Expenses:** Program expenses: PASSPORT services 32,964,787 Senior nutrition 2,193,855 4,231,504 Community services 447,259 Caregiver services 301,821 Corporate activities **Total program expenses** 40,139,226 **Management and general** 509,883 40,649,109 **Total expenses** Non-operating revenues and expense: 2,100,000 Building donation income 6,779 Interest income 2,100,000) Building donation expense 6,779 Total non-operating revenues and expense Change in net assets 97,414 Net assets – Beginning of year 1,501,684 Net assets – End of year 1.599.098



Special Events

The AAA participated in many Older Americans Month events during May and once again hosted the Senior Spring Spectacular at the Renaissance Theatre in Mansfield. This event, held to recognize and celebrate the accomplishments and contributions of older citizens to the communities, attracted nearly 500 people to the theatre to hear musical entertainment, enjoy refreshments and have a chance at nearly 100 door prizes.

In August, the AAA presented nine
Outstanding Senior Citizen and one Community
Service Awards during the annual Awards

Ceremony. Individuals are recognized for providing exceptional service to their community and others. The Community Service organization is recognized for their commitment to the community and older citizens.





The largest AAA event, the Positive Aging Expo, attracted nearly 1,000 individuals to the Richland County Fairgrounds for a circusthemed day which included nearly 90 vendors, ongoing entertainment and a free lunch. This event is made possible through sponsorships



and vendor space rentals. In 2012, non-perishable food items were collected at the door and donated to a local food pantry.

In December, the AAA Annual Meeting was held to highlight the year of 2012 and presented the following awards: Project Collaboration Award – Avita Health System (Galion), MedCentral Health System, Samaritan Regional Health System and Knox Community Hospital; Community Partnership Award – Retired Senior Volunteer Program (RSVP); Advocate of the Year – Debbi McLarnan (Knox Co.); Elected Official of the Year Award – State Representative Jeffrey McClain; Awards of Excellence – WMFD Television (Richland Co.). Ryan Culross – Youth (Ashland Co.); Tiffin University Circle K Group (Seneca Co.). Inducted into the AAA Hall of Fame was Otis "Earl" Hawkins of Wooster.

ANNUAL REPORT



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2012 in Review...

In 2012, six \$1,000 grants and one \$2,500 scholarship were provided to eligible individuals pursuing higher education.

Hawkins Corner



In late 2011, the gift of the former Hawkins Market building to the Area Agency on Aging was announced. A Building Committee was formed who worked with the Area Agency Foundation to prioritize items brought forward and selected MKC as the architect. The final design was approved in Aug. and the renovation project officially started mid-Oct. The anticipated completion date is April 2013.

In addition to the Hawkins Corner project, the AAA Foundation was established for

resource and program development and to facilitate the board's grant/scholarship program.

Information & Referral

As the Aging and Disability Resource Network (ADRN) designated by the Ohio Department of Aging, the Area Agency on Aging provides information and referral services to anyone (any age) who has questions about long term care or aging/disability resources. In 2012, nearly 5,800 consumers went through the screening process and of those, almost 3,000 were assessed. There were also more than 3,000 requests for information and assistance. The total number of consumers being served through PASSPORT, Assisted Living, Services that Assist Richland Seniors (levy program) and Care Coordination was 3,166 + 280 consumers for Home Repair.

Home Choice Programs

The Ombudsman Program serves as
Transition Coordinator for the HOME Choice
Program which assists consumers of any age
with disabilities who wish to move from
long-term facility settings to home and
community living settings. In 2012: 21
consumers transitioned from Nursing Homes
into community living settings.

SNAP

The Area Agency on Aging was awarded a grant from Ohio Department of Jobs and

Family Services enabling the Supplemental Nutrition Assistance Program (SNAP) screening to continue at grocery stores in Mansfield through 2013. This was the second year the Area Agency on Aging was part of the Ohio's state plan for food and nutrition outreach.



In April, the Area Agency on Aging was notified of our selection by the Ohio Department of Development to serve as the lead agency for the Homeless Crisis Response Program in a three-county area covering Richland, Huron and Erie Counties. A grant was submitted for homelessness prevention and re-housing funding for the region.

Health & Wellnes Programs

Healthy U, a chronic disease management program, held 4 classes in 2012, graduating 45 consumers. Matter of Balance, which utilizes exercise to help reduce the fear of falling, held 3 classes in 2012 and graduated 38 consumers.

Three Matter of Balance Coaches Classes were held, training 12 additional coaches in Huron, Morrow, Richland and Wyandot Counties.

The Project Lifesaver Program, which uses radio transmitter devices to locate individuals who have wandered, has assisted 25 families. Over \$6,000 has been raised for this initiative.

Audits & Monitoring

The Agency's A-133, Ohio Department of Development and Ohio Department of Aging audits and monitoring resulted in no findings.

Care Transistion Initiative

The Care Transition Initiative (CTI) involves the Area Agency on Aging providing assistance to consumers as they're discharged from hospitals. The goal is to reduce avoidable hospital readmissions within 30 days of discharge and document measurable savings to payment sources (Medicare, Medicaid,



insurance and hospital private pay). In 2012, 83 individuals have transitioned and only have had 3 readmitted within 30 days for a 96% success rate.

Person-Centered Care

For the second year, the Area Agency on Aging was granted approval for a new grant in the amount of 60,000 for the 2013 Ombudsman Support Project for



Person-Centered Care. Person Centered Care is an approach to providing care to residents of nursing homes that focuses on respecting the choices and preferences of residents.

The Area Agency received a grant for Medicare Improvements for Patients and Providers Act Outreach to locate and assist eligible consumers for Medicare Extra Help through the majority of 2012.

RSVP Program

The Retired and Senior Volunteer Program (RSVP), which covered Ashland and Richland Counties, was expanded into six additional counties in late 2012 – Crawford, Huron, Marion, Morrow, Seneca and Wyandot Counties through a new grant in the amount of \$236,000. In 2012, 596 volunteers and 105 stations represented the initial grant covering Ashland and Richland Counties.

Service Providers

The Area Agency on Aging currently has 186 unduplicated providers and 382 service provider agreements.

